

THE MANAGEMENT BOARD'S COMMITMENT

Our management system (SHEQ System) is based on the international standards applicable to occupational safety and health, environmental and energy management, food safety and quality, along with all statutory regulations and other applicable rules, regulations and voluntary commitments.

All employees are required to comply with these rules, especially with regard to:

SAFETY AND HEALTH

- Preventing injury to and illness in our employees is our top priority
- Occupational safety and health protection measures must be continuously improved in each employee's sphere of accountability
- This includes each employee's influence on products, processes and the working environment

CUSTOMER SATISFACTION

- Customer satisfaction is based on our products reliably fulfilling their intended purpose
- Functional design and secure production processes ensure that the quality of our customers' filling products remains unimpaired throughout transport and storage
- Continuous further development ensures and improves the quality of our products, processes and services
- Every employee contributes to customer satisfaction by fulfilling their tasks. This creates our culture of quality and food safety, which is being continuously developed and monitored by applying the appropriate indicators

SUSTAINABILITY

- Processes, products and services are continuously improved along the entire value chain in order to:
 - Avoid contamination
 - Reduce the use of resources
 - Improve energy-related performance
 - Increase the share of reused products while complying with all quality requirements
 - Fulfilling our duties of care in the supply chain
- Our employees' skills and qualifications are continuously enhanced by providing extensive training and professional development opportunities

EFFICIENCY

- Processes are planned, implemented and continuously improved taking into account the context of the organisation with all stakeholders and the associated risks and opportunities
- We ensure that all work processes are economically efficient while fully complying with framework conditions and requirements
- Processes are managed with targets and key figures in the PDCA cycle



OUR MISSION

We aim to continuously increase the benefits of our products and services for our customers. We want to be the first choice. The company's present and future success depends on the satisfaction of our customers. Our goal is to exceed our customers' expectations.